

Customer Proprietary Network Information

N.E.T. Broadband follows Customer Proprietary Network Information (CPNI) rules in accordance with the Federal Communications Commission (FCC) order to protect the privacy of information contained in your account. We must be able to authenticate the person(s) listed on the account and will do that by asking a specific question to which you have provided us with the answer.

Although we have always treated your account information with confidentiality, please help us in our effort to further ensure that we protect this information, by completing the following:

Questions for authentication of account holder or authorized account manager:

Account Holder Name: _____ Account Number: _____

Last 4 digits of SSN#: _____ Drivers License Number: _____ DOB: _____

Home Number: _____ Cell Number: _____ Work Number _____

Email Address: _____

Authorized by: _____
(Signature of person currently listed on account)

Date: _____

If your account is listed only in your name, you might want to consider adding another name, if appropriate, e.g., a spouse or a relative. If you are a parent or individual that relies on someone else to discuss account changes, payments or anything else with our company, you will need to have that person's name added to your account. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account.

_____ No, I do not want to add any additional authorized contacts to my account.

_____ Yes, I would like to add the following as authorized contact(s) for my account:

Name: _____ Last 4 digits of SSN#: _____

Relationship: (spouse, relative, payee) _____

Home Number: _____ Cell Number: _____ Work Number _____

Email Address: _____

Name: _____ Last 4 digits of SSN#: _____

Relationship: (spouse, relative, payee) _____

Home Number: _____ Cell Number: _____ Work Number _____

Email Address: _____

If you need additional space for authorized contacts for your account, you may print an additional form from our website or call our office at 800-242-0154 to have another mailed to you.

Please return this completed form to:
N.E.T. Broadband
216 N. Main St. PO Box 270
Everly, IA 51338